

# Tenants Permitted Payments



[www.riverside-property.co.uk](http://www.riverside-property.co.uk)

## Additional Non-Optional Fees and charges

Replacement keys, fobs, remote controls and or parking passes, due to Tenant(s) fault will be charged at the unit cost.

Evidence of the unit cost will be provided. To a maximum amount of £50.00 inc VAT. A £15.00 inc VAT per hour charge to the tenant(S) for reasonable time taken to resolve any replacement key/entry issue during office hours will be made.

The Tenant(s) will be held laible for instructing a Locksmith and baring the cost of any replacment keys, fobs, remote control units and Locksmith charges outside of office hours should the necessity arise due to the Tenants(S) fault.

Client Money Protection Membership  
number: N02187

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Aborted Contractor call out charges to a maximum of £50.00 inc VAT should a Contractor be unable to access a property when previous arrangements or or permissions have been requested and confirmed by the Tenant(s). Evidence of any Contractor charges will be provided.

Variations to the Tenancy Agreement during the term of the Tenancy up to a maximum of £50.00 inc Vat will be charged.

Early Surrender of the property during the term of the Tenancy will result in the Tenant(s) being laible for re-letting costs, Tenant Find currently £350.00 inc VAT, Managed property £150.00 inc VAT.

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Excess or wilful damage to the property caused by the Tenant(s) or as a direct result of the Tenant(s) neglecting to report a maintenance issue in a timely manner. Evidence of cost incurred by any such incident will be provided.

The Tenant(s) shall remain responsible for all rental payments and utility bills up to the end of the Tenancy term or until the property is successfully re-let.

Charges will be made at 3% above the Bank of England Base Rate for each day that the rental payment has been outstanding. These charges will apply on the 14th day and will be back dated.

**Please ask a member of staff if you have any questions about our fees**